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Description automatically generated **Molly Russell**

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**Education**

University of Wisconsin, Madison, WI 53706

Bachelor of Science, Child and Family Studies, December 1986

**Employment Experience in Human Services**

Connections Case Management, LLC- Crisis Intervention Coordinator (October 2018 to present)

* Responsible for providing additional support to individuals/families during times of crisis or high need situations.
* Coordinate BQIS/BDDS provider terminations and task force teams as needed.
* Oversight of Incident Reports and follow up to include provider monitoring.
* Identify and mitigate potential high need or high-risk situations presented in incident reports.
* Assistance, collaboration, and development of individual and family safety plans.
* Maintain case load and case management responsibilities per Case Manager job description.

Connections Case Management, LLC- Case Manager (March 2016 to September 2018)

Indiana Professional Management Group – Case Manager (August 2006 t0 July 2010)

* Deliver quality, person centered service to every individual served.
* Facilitate team meetings that are strength based, culturally informed and whole person focused.
* Development of Person-Centered Individual Support Plan in concert with individual and their team members.
* Ensure Health and Safety for each induvial served.
* Consistent communication with individual and their team to ensure all needs are being addressed.

Indiana Professional Management Group - Supervisor (August 2010 to August 2013)

* Supervised a Case Management Team serving individuals receiving the Medicaid Waiver.
* Provided case management services for individuals considered to have “high needs.”
* Provided interim case management as needed.
* Implemented training for new case managers.
* Ensured Health and Safety for each induvial served.

Noble of Indiana – Team Advisor (April 2003 to June 2006)

Noble of Indiana – Case Manager (July 2005 to July 2006)

* Supervision of 25+ community guides providing one to one habilitation services in the community.
* Provided performance plans and development of new employees.

Noble of Indiana – Community Support Specialist (November 1997 to March 2003)

* Developed individual specific plans for increased independence in the community.
* Completed and implemented risk assessments to ensure overall safety of individuals.
* Assist individuals to apply for and maintain volunteer opportunities of their choice.
* Encourage and model skills to promote the development of individual relationships.

Deaconess – Family Support Specialist-Manager (August 1993 to September 1997)

* Responsible for curriculum development and teaching of Parent Education Program.
* Provided developmental assessments for children referred to program.
* Submission of referrals for external community resources.

**References**

Kathy Ballard, New Hope of Indiana, Director of Community Outreach

317-338-4500

[kballard@newhopeofindiana.org](mailto:kballard@newhopeofindiana.org)

Wendy Miers, Easter Seals Crossroad, Director of Community Services

317-437-7369

[wmiers@eastersealscrossroads.org](mailto:wmiers@eastersealscrossroads.org)